

INTEGRATED POLICY

QUALITY, HEALTH AND SAFETY, ENVIRONMENT

UNI EN ISO 9001:2015 - 14001:2015 - 45001:2018

The promotion of a sustainable growth model and the commitment to act responsibly are an integral part of the tradition and values of RANCILIO GROUP.

Our business strategy has always been oriented towards development and sharing of projects and programs put in place to respond promptly and immediately to the various and constantly evolving demands of the stakeholders

Rancilio Group intends to maintain an effective **Integrated Management System for Quality, Health and Safety, Environment**, in compliance with legal requirements and according to the standards UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI ISO 45001:2018 and other undertakings intentionally signed.

Considering the context and the relevant stakeholders, this Integrated System aims to support Rancilio Group in the perspective of **continuous improvement** and **risk-based thinking** to effectively pursue the following objectives:

- **Guarantee** the maximum customers' satisfaction, offering a range of products and services that match their expectations and demands, quality, safety, energetically efficient and low environmental impact.
- **Maximize** the effectiveness and efficiency during the entire life of the products offered on the market, optimizing the productive process by the individuation of the criteria and solutions done for the qualities' improvement.
- **Full respect** for the legislations, regulations, laws in force, legal prescriptions applicable to our business reality.
- **Purse** a pro-active approach to environmental issues, bearing in mind the nature and kind of activity done, the dimension of the organization and its production volume.

In particular:

- Prevention of pollution and reduction of the energetic costs with the use of alternative energy sources, materials, and equipment with low environmental impact.

- The constant tracking and precise measurement of the waste production, emissions in the atmosphere and water discharges into the public sewerage system.
- **Continuative investment** on employees' formation, safety on workstations and improvement of the internal organization mood, by the organization and maintenance of this activities:
 - Accomplish and maintain safe and healthy working place reducing and, where it is possible, abolishing the risks' factors.
 - Anticipate and plan a rapid, diligent, meticulous, and effective rescue in case of unforeseen and emerging problems.
 - Manage in advance the business activities taking care to prevent possible accidents due to fires, accidents, and occupational diseases.

The objectives are constantly implemented, monitored, reviewed, and updated, as a complete testimony of the dedication of the organization towards a **periodic improvement** in the field of safeguarding the quality of products, the surrounding environment, and the health and safety of its employees.

The distribution of the **Integrated Policy** is part of the process of **employee involvement** that the company considers fundamental, at all levels, for constant growth and leadership in the market. All function managers must ensure that the activities of their departments are carried out in accordance with the provisions of the **Integrated Management System**, responding directly to the correct implementation of the same organizational system.

The progress of the objectives set, and the degree of their achievement are formally analyzed in the **Management Review**, during which the adequacy of this **Integrated Policy** is assessed.

Parabiago, 1st March 2024

Massimiliano Pizzarri
CEO



Antonio Galamina
Operations Manager

